

NCRTM SelfServ

ATMs designed to meet the
challenges of today's retail
banking institutions



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Everyday made easierTM with NCR SelfServ

Everything NCR has learned about self-service over the last 125 years is here.

As more customers expect and demand self-service banking, your choice of ATM is more important than ever. With the right ATMs, you can deliver a better customer experience, grow your market share, reduce your operating costs and increase your cross-sell ratios and revenues. NCR SelfServ can help you do all of the above. It's a range of ATMs designed specifically to meet the challenges of today's retail banking institutions and help you realize the full potential of your retail strategies.

NCR SelfServ is the only range of ATMs that can offer every transaction in every location type — through-the-wall, lobby or drive-up.

Our ATMs are designed to accommodate future functions and features, like contactless technology, including NFC. They also reflect NCR's commitment to environmental responsibility at every stage of product life.

Put simply, this range of ATMs embodies everything that NCR has learned about consumer interactions, transaction processing and self-service over the last 125 years. And it has the power to transform your retail banking business.



Redefined Availability



ATM availability is usually measured in terms of averages. But a good average is no consolation in the midst of a failed customer interaction. NCR SelfServ ATMs are designed to deliver true availability — so your customers can make the transactions they want, where and when they want them.

- NCR SelfServ's "Self-healing" capabilities provide automatic return to service after "soft" failures, reducing downtime from hours to minutes
- Our ATMs are designed for faster, simpler first line maintenance, with state-of-the-art operator panels and service accessibility from the front, rear and side
- Activity counters record the precise workload of each module — not just the total number of transactions — so you know when it's reaching the end of its expected life
- NCR SelfServ ATMs are designed to work with our Self-Service Diagnostic Gateway, allowing us to make proactive, remote repairs



Intuitive Usability



Every time your customers use your ATM, they're quite literally touching your brand. It's crucial that they have a positive experience. NCR SelfServ ATMs are intuitive and user-friendly, designed to make everyone an expert user, right from the start. And not just customers; our equipment is intuitive for branch staff, cash-in-transit companies and service engineers as well, to help keep downtime to a minimum.

NCR SelfServ ATMs conform to all worldwide accessibility regulations. 90% of men and 99% of women can use our equipment without stooping, crouching or stretching.

Our range also features:

- Common fascias and fascia layouts across the range for a consistent look and feel
- Flashing media entry/exit indicators on every slot to guide users through each transaction
- Laser-free 2D barcode scans that work even in strong sunlight
- Touchscreen or FDK display for crisp, clear transactions



Informed Manageability

When it comes to smart, cost-efficient network management, having the right information is essential. NCR SelfServ puts critical information at your fingertips, so you can see, understand and control your entire network — and make more empowered decisions. NCR SelfServ is also designed to make upgrades and training easier, to save you time and money.

- Firmware can be downloaded remotely for each NCR SelfServ module, accelerating what was once a labor-intensive task
- NCR SelfServ has its serial number permanently, electronically “burned in” on the production line, so you’ll always know the identity and whereabouts of every ATM. Every major module has its own electronic serial number, too, so you’ll know if a machine has been fitted with an updated part
- Modules are common across the range, so staff trained with one model are immediately familiar with others, for faster, easier training
- Most through-the-wall models are designed to fit the same hole as NCR Personas™ and other vendors’ ATMs, reducing installation costs and saving time
- NCR offers a comprehensive portfolio of managed services, including first and second line maintenance, cash and incident management, help desk and more, to help you minimize downtime and get the most out of your network





Intrinsic Security



When it comes to protecting personal and corporate data and assets, there's no room for compromise. Security breaches can undermine confidence in your ATM channel and your brand. That's why at NCR, we are continually investing in new technologies and best-in-class countermeasures to fraud. Security is an integral part of NCR SelfServ, built in at the design stage and strengthened by NCR services and software.

Our range also features:

- NCR SelfServ is the first ATM to introduce a protected USB architecture that's self-contained within the ATM, to prevent the fraudulent connection of unauthorized USB devices
- Most of NCR SelfServ's cash deposit and recycler modules validate every note twice before accepting or crediting, to minimize the risk of counterfeit notes being deposited or circulated
- NCR's Solidcore for APTRA™ — our industry-leading ATM software — allows only known and authorized code to run, for a proactive approach to industry threats



Committed Responsibility



Today, consumers and corporations alike recognize how important it is to take care of the environment. From design and manufacture, through day-to-day operation, to end-of-life disposal, NCR believes that environmental responsibility should inform every stage of a product's life.

- Our "Design for Environment" team works on continuous improvement of environmental attributes and impact of our products and ensures compliance with all regulations and legal obligations
- We continuously strive to improve our products for reduced energy consumption, elimination of hazardous materials and reduction of waste:
 - 25% less internal cabling
 - Energy-efficient range of Intel® processors that give off 60% less heat
 - 2ST printing technology and dual roll capabilities reduce paper usage

NCR SelfServ 10 and 20 Series

The NCR SelfServ 20 Series is a range of ATMs designed to provide cash withdrawal and a huge number of other banking services wherever your customers want them - in the lobby, through-the-wall and even outdoors.



	SelfServ 14	SelfServ 22e	SelfServ 23	SelfServ 25	SelfServ 26	SelfServ 27	SelfServ 28
Cash dispense	•	•	•	•	•	•	•
Multi-touch			•			•	
Intelligent check deposit							
Intelligent cash & check deposit							
Slimline	•	•	•		•	•	•
Interior	•	•	•				•
Exterior				•	•	•	•
Walk-up	•	•	•	•	•	•	•
Drive-up							
Freestanding	•	•	•				•
Vestibule				•	•	•	•
Through-the-wall				•	•	•	
Fully weatherized							•

NCR SelfServ 30 Series

Each of the models in the NCR SelfServ 30 Series has the capacity to provide cash withdrawal, deposit and cash recycling, enabling you to offer the maximum range of banking services now or in the future.



	SelfServ 31	SelfServ 32	SelfServ 34	SelfServ 34 Drive-Up	SelfServ 36	SelfServ 37	SelfServ 38
Cash dispense	•	•	•	•	•	•	•
Intelligent cash deposit & recycling	•	•	•	•	•	•	•
Intelligent check deposit	•	•	•	•	•	•	•
Intelligent cash & check deposit	•	•	•	•		•	•
Slimline	•				•	•	
Interior	•	•					
Exterior			•	•	•	•	•
Walk-up	•	•	•		•	•	
Drive-up				•			•
Freestanding	•	•				•	•
Vestibule	•	•	•		•		
Through-the-wall			•	•	•	•	
Fully weatherized						•	•

Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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