I AM THE NCR INTERACTIVE TELLER

Drive-up Island Deployment

Change your branch network distribution strategy

Cost-effectively deliver a face-to-face branch teller experience to your customers via the ATM, anywhere, anytime. Designed to provide remote assisted service, Interactive Teller enables creative new branch network distribution strategies, getting you closer to your customers across existing, new and alternative markets.

Migrate transactions and lower costs

Interactive Teller enables migration of routine, expensive transactions from the teller counter to the ATM channel, giving you the combined benefits of personal service, lower processing costs, faster transacting and smaller footprint branches.

Increase productivity

Live tellers are deployed instantly across multiple sites, matching customer demand for when and where live teller service is needed. This allows you to maximize workforce productivity whilst consistently managing the performance of your staff from a central location.

Unlock amazing customer experience

Interactive Teller gives your customers live face-to-face interaction with tellers at the ATM, delivering a highly personalized, differentiated experience any time of day or night.

Enjoy increased sales and revenue growth

By extending your brand footprint and physical reach to engage more customers, Interactive Teller increases your opportunity to sell services and generate referrals for specialist financial reviews resulting in increased revenue generation.

COMMUNITY BANKING TECHNOLOGY INC.
Solutions for Today

Contact Rick Wallace
rick@communitybankingtechnology.com
540-837-1912

*smarterbranch*Automation® Solutions

Drive-up Island Deployment
TECHNICAL SPECIFICATIONS

PRODUCT DIMENSIONS

- WIDTH
  Without air conditioning
    41.3" (1,048mm)
  With air conditioning
    45.9" (1,167mm)
    HEIGHT 55.6" (1,412mm)
    DEPTH 36.0" (914mm)
    WEIGHT 2,365lbs (1075kg)

CONSUMER INTERFACE

- Display - 15" LCD touchscreen, optional privacy filter, sunlight readable displays
- Keyboard – ETS/EPP (PCI Compliant) polycarbonate or stainless steel
- Card Reader – Smart Dip, IMCRW with smart option, HiCo
- Integrated media entry and exit indicators (MEEI)
- High quality public audio and/or sound jack, with volume control
- Video camera
- Photo ID scanner (for drivers ID only)
- Microphone

DISPENSER

- 4 Cassettes, bunch presenter, retract and purge capability

DEPOSIT TECHNOLOGY

- Intelligent cash deposit. Accepts and validates up to 200 new notes per transaction.*
- Intelligent check deposit – Scalable check deposit (up to 30 checks in a single bunch)
- Coin processing – Optional 4 denomination coin dispense (if combined with scalable deposit module)

PRINTERS

- Receipt Printer - 203dpi, graphics thermal printer. Options to retract and capture, dual roll, dual colour and/or 2ST (two sided thermal printing)
- Journal printer - 203dpi, graphics thermal printer

SECURITY

- USB Protection and parts validation. Options – Fraudulent Device Inhibitor, Enhanced Card Drive, Intelligent Fraud Detection (IMCRW only), Ink Staining, Solidcore suite for APTRATM, Camera NTSC, PAL
- Uninterruptible Power Supply (UPS)
- Safes – CEN L

DRIVE-UP SPECIFIC FEATURES

- Bumper protection option
- Service indicators
- Line conditioner

SOFTWARE

- Windows® 7
- XFS 5.01 or later
- APTRA Interactive Teller
- NDC Standard Edition (SMI) configuration only
- Interactive Teller Now or Enterprise
- Interactive Teller management suite

LIVE TELLER TRANSACTIONS

- Cash Withdrawal and deposit
- Check deposit and cashing
- Bill Payments
- Account transfers
- Customer service enquiries (verbal)
- New account / loan initiation
- Customer identification (Scanning) and signature validation

* Dependent upon currency, note quality and deposit module used

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